Membership Terms and Conditions – Devon, Exeter and Plymouth Chamber of Commerce LTD

(trading as Devon Chamber of Commerce)

1. Membership Eligibility: Membership with the Devon Chamber of Commerce is open to businesses operating within Devon. You do not need to be based in Devon.

2. Membership Benefits:

a. Members will have access to a range of benefits, including but not limited to networking events, business support services, promotional opportunities, and advocacy efforts.

b. The specific benefits provided may vary depending on the membership package selected. It is possible to request a change in package level, both on renewal, or part way through your membership year. This will be reviewed on an individual basis.

3. Membership Fees:

a. Members are required to pay membership fees for a minimum period of 12 months, the amount of which will be determined based on the membership package and eligibility for any discounts available to them at the time of applying.

b. Membership fees are non-refundable and subject to change. Fees can be paid in full by credit/debit card or monthly by direct debit. Invoice is only available under special request; Payment settlement terms are 14 days.

c. If at any time during your annual membership a direct debit is missed, then you will still be liable to pay the full amount of the remaining membership fee to the Chamber.

d. Membership can be ceased on the liquidation, administration or bankruptcy of a member and no further payments will be liable.

4. Membership Application:

a. Prospective members must complete a membership application form, providing accurate and up-to-date information about their business.

b. The Devon Chamber of Commerce reserves the right to accept or reject any membership application if not aligning with our values or Code of Conduct.

5. Membership Renewal:

a. Membership is valid for one year from the date of joining and will automatically renew unless a written notice of termination is received by the chamber.

b. Members are responsible for paying the membership fees promptly upon renewal. If you pay by direct debit this will be on a continuous direct debit basis after the 1st 12-month period. You need to confirm acceptance of your renewal for the 1st year only.

6. Code of Conduct: a. Members are expected to adhere to a code of conduct that promotes ethical business practices, integrity, and professionalism. b. Members shall not engage in any activities that may harm the reputation of the Devon Chamber of Commerce or its members.

7. Termination of Membership: a. The Devon Chamber of Commerce reserves the right to terminate or suspend a membership at its discretion, including but not limited to non-compliance with the membership terms and conditions or violation of the code of conduct.

b. Members may terminate their membership by providing a written notice of termination to the chamber with the first year being a full contractual year.

8. Intellectual Property: a. Members are invited to use the logo demonstrating they are a

member of the Chamber for the period of their membership. However, members must not hold out that the Chamber endorses them or their products or services and indemnifies the Chamber for any breach.

9. Privacy and Data Protection: a. Members' personal information provided to the Devon and Plymouth Chamber of Commerce will be held in accordance with applicable data protection laws and the chamber's privacy policy. Please advise us if any listed representative’s contact details should not be visible on either the public listed directory, or the directory in the members login area.

10. Members agree that they can be contacted by email or phone by members of the chamber team on matters relating to their membership.

11. Amendments to the Terms and Conditions: a. The Devon Chamber of Commerce

reserves the right to modify or amend these membership terms and conditions. Members will be notified of any changes in writing or through the chamber's official communication channels. By becoming a member of the Devon, Exeter and Plymouth Chamber of Commerce, you acknowledge that you have read, understood, and agree to abide by these membership terms and conditions.